



THE IMAGING CENTER
Radiology Centered On You

Patient's Rights and Responsibilities

Patient's Rights

You have the right to privacy and confidentiality regarding your office visits and records.

You have the right to adequate education and counseling regarding your medical condition.

You have the right to have all procedures, risks, benefits and alternatives explained and your questions answered in lay language.

You have the right to refuse treatment to the extent permitted by law, and the right to receive information on alternatives and consequences of refused treatment.

You have the right to review your medical records and have them explained.

You have the right to decide whether or not to participate in clinical research studies.

Patient's Responsibilities

Patient's have the responsibility to give honest, accurate and complete medical history information.

Patient's have the responsibility to make sure that they understand what the doctor is saying and if not, ask questions for clarification.

Patient's have the responsibility to follow their doctor's medical advice and instructions.

Patient's should report any significant changes in their health to their doctor.

Patients should keep appointments or cancel in advance because failure to do so prevents other patients from being seen.

Patient's have the responsibility to understand their own insurance benefits, coverage, co-payment responsibilities and obtaining referrals and authorizations.

Concerns & Complaints

We value you and want you to be satisfied with the service, care and treatment that we provide. If you have any concerns or complaints please let us know as soon as possible. You will be given an opportunity to talk to a member of our administrative staff most familiar with the subject of your concern or complaint. We will strive to immediately address your concern or resolve your complaint. If we are not able to immediately provide you with a response, we will tell you when you can expect to receive a response from us. Please be assured that your future care and treatment will not be compromised by letting us know your concerns or complaints.